



# REGISTRATION FORM

Date: \_\_\_\_\_ Shopping Centre: \_\_\_\_\_

Child's Name: \_\_\_\_\_ Age: \_\_\_\_\_ Wristband ID: \_\_\_\_\_

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Parent/Carer's Name: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_

Address: \_\_\_\_\_ Postcode: \_\_\_\_\_

Secondary Contact: \_\_\_\_\_ Mobile: \_\_\_\_\_

**Please list any medical problems for the children in your care (including allergies):**

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**I hereby acknowledge and agree to the following:**

- **Parent/Carer to remain at the Shopping Centre** – I agree to remain within the Shopping Centre, in order to retain proximity to my child in the event I need to be contacted. I agree to keep my phone on and answer any calls from Stay'nPlay while my child is in their care.
- **Child Safety** - I agree to return with the wristband stub provided to me upon registration, together with photographic identification, in order to collect my child. The same parent/caregiver who registered the child at drop off needs to be the same parent/caregiver to collect the child, unless discussed and noted at the time of registration.
- **First Aid** – If my child requires First Aid, a First Aid trained Stay'nPlay Team Member will attend to him/her in the first instance and I will be contacted. If additional assistance is required Stay'nPlay may take my child to the Shopping Centre's First Aid site.
- **Behaviour** – If my child is disruptive and/or a threat to the safety of other children at Stay'nPlay, they will be removed from the centre and I will be contacted to collect them.
- **Late Penalty** – I agree to collect my child at the designated time, in order to allow other children the opportunity to enjoy Stay'nPlay. I acknowledge that if I am late, a penalty fee may apply.
- **Duty of Care** – Stay'nPlay will always act in the best interests of your child and take all reasonable steps to ensure their safety and wellbeing; however, Stay'nPlay will not be held responsible for any accident or injury sustained at Stay'nPlay.
- **Belongings** - reasonable care is taken with children's belongings and clothing. We are not responsible for any loss or damage to children's belongings or clothing.
- **Photography** – In registering my child with Stay'nPlay, I consent to my child being photographed and acknowledge that it may be used in social media or for marketing and/or promotional purposes by Stay'nPlay and/or the host shopping centre.
- **Privacy** – All information collected by Stay'nPlay will be held in accordance with the Privacy Act. I consent information being shared with the host shopping centre in relation to marketing activities only.

If you choose not to have your personal information shared with the host Shopping Centre, **please tick this box.**

Signed In: \_\_\_\_\_ Time: \_\_\_\_\_

**Please keep your phone handy in case you need to be contacted.**

**Please remember to bring your TICKET with you when you return to collect your child. Thank you.**



# Feedback – It's important to us!

1. How did our Stay'nPlay service help you today? Did you;

- Visit retail shops
- Go to the supermarket/do fresh food shopping
- Access services such as banking
- Visit a café or restaurant
- Other, please tell us: \_\_\_\_\_

2. Roughly how much did you spend in the shopping centre today?

- \$0-\$50
- \$50-\$100
- \$100-\$200
- \$200+

3. Did you spend MORE or LESS today because you were child-free?

- More
- Less

4. How did you find out about this Stay'nPlay Centre?

- Social media – Facebook, Instagram etc.
- Website (Please specify below if known)
- In centre posters
- Friends/family

5. In future, if Stay'nPlay is at this Shopping Centre, would this influence your choice of places to shop?

- Yes
- No

6. In your own words, please tell us your thoughts and any ideas that might make our service better.

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Thank you for taking a few moments to provide your feedback.

Signed Out: \_\_\_\_\_ Time: \_\_\_\_\_

Thank you.  
staynplaycentres.com.au