# THE TOOMBUL TIMES MARCH 2019 NEWSLETTER





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# A NOTE FROM THE CENTRE MANAGER

#### Dear Retailers

At Mirvac, we have a strong focus on continuous improvement by assessing the way we work, reviewing and improving operational processes to ensure we are equipped to stay ahead of the competition and responding to the changing Retail landscape.

Following a recent review of the Administration function, Mirvac Centres will be moving to a centralised administration structure. This will mean that Administration Managers will no longer be based in Centre, but in a central office in Sydney. This will not impact on the services delivered to you in the centre, however you may be directed to alternative staff members in the office to resolve issues for you.

The objectives and benefits of the new centralised Administration structure are to:

- Achieve consistency in the Administration processes;
- To improve operational processes and procedures;
- Create efficiencies and remove duplication;
- Centralise Services for Majors and National Chains;
- Improve the debtors' processes and reporting; and
- Improve the focus on customer service.

Kamarlie Price and Deb Heydon no longer work at Toombul, and I'm sure you will all join me in thanking Kamarlie & Deb for her contribution over the past 2 years and wishing them all the very best for the future. Moving forward, should you require assistance in terms of administration, please contact the team at Customer Service who will direct your call to the appropriate person.

Thank you,

Melanie Hodge Centre Manager

### DEVELOPMENT UPDATE

In March construction will commence in a portion of the Level 1 undercover carpark to begin building Archie Brothers – the new mini major tenancy in our Upstairs dining and entertainment precinct. Archie Brothers Cirque Electriq is a thrilling circus / arcade bar and eatery. Think cocktails topped with popping candy and Golden Gaytimes, mouth-watering food and a host of arcade games, dodgem cars, bowling and more. We're just a tad excited!



Piling will also continue to progress through the Northern Carpark and you will notice changes to our traffic management during this time. As

part of this, the installation of a temporary safe passageway will maintain pedestrian access into the centre from this carpark. Void infill works above Bed Bath N Table and the food court will also continue, with works being completed after trade and dust covers to protect all surrounding tenancies.

From 4 March to 1 April the food court will close for a full refurbishment with all tenants in the space upgrading. But never fear...there will still be plenty of delicious lunch time offerings while the food court works take place. If you're one to buy your lunch you NEED to read the offers of the attached Grab & Go Menu.

If you have any questions or concerns about the impact of any of the above works, please get in touch with our Centre Manager Melanie Hodge: M: 0411 164 763 E: **melanie.hodge@mirvac.com** We look forward to keeping you all in the loop and sharing updates on these exciting development plans with you all.

Disclaimer: The information contained in this document is understood to be correct as of 1 March 2019. Changes may occur to the listed activities. Mirvac does not guarantee, and accepts no liability whatsoever arising from, or connected to, the accuracy, reliability, currency or completeness of any information provided.

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# STORE UPDATES OPENING SOON

#### **STORE MOVEMENTS**











# TINY TOWN

Recently we opened Tiny Town, our new outdoor play space located next to Rashays. Tiny Town consists of a collection of bespoke cubby houses designed into small play shops for kids including a Bakery, Post Office, Farmer Market & Café. If you haven't already checked it out, make sure you take a trip out to the front of the centre. The kids are loving it!





# MUMS & CO WORKSHOP

For our next Mums & Co event, we will be partnering with Mummas Got Skills to run a Poly and Pop earring making workshop. Guests will design and create a unique pair of earrings using different clay techniques including colour mixing, canvas design and shaping. A trusty glass of wine and some nibbles will also be in toe. This workshop will be held at Lemaires Bistro on 21 March.

# EASTER TRADING HOURS

The centre's Easter trading hours will be the following.

19 April Good Friday20 April Easter Saturday21 April Easter Sunday

Closed 9am to 5pm 10am to 4pm 22 April Easter Monday 25 April Anzac Day 10am to 4pm Closed

You may be allowed to trade varying hours if you are an exempt shop (newsagents, bakery, fruit shop, pet shop, restaurants, café). If you are unsure of whether your shop is exempt, contact the Employment Law Division or refer to the NRA's Trading Hours – National Summary fact sheet (available from **www.nra.net.au**).



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# DRI>E

Toombul Shopping Centre has a variety of mediums that can assist all Toombul retailers to promote their marketing message and drive their sales for FREE. Please email **toombul@mirvac.com** to book the posters behind the toilet doors or a digital poster on our directory boards.

Toilet Posters:

- A4 posters must be professionally designed and printed by the retailer.
- Bookings for 14 days at a time

Digital Directory:

- Artwork must be professionally designed and supplied by the retailer
- Bookings available for up to 30 days
- Sizes (JPEG files only):
  - 1080 x 1510
  - 1080 x 1920

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